

## Privacy Statement and Consent

### CREDIT APPLICANT OR GUARANTOR DETAILS

Applicant 1 – Full name

Applicant 2 – Full name

Company name (if applicable)

Guarantor 1 – Full name

Guarantor 2 – Full name

Dealership

### AGREEMENTS

#### About this form

By signing this form, you agree to allow us to collect, use and exchange your personal and credit information (**information**) for the purposes set out in this consent.

Throughout this consent:

- 'you' refers to the applicant (borrower) or a guarantor as applicable.
- 'we' and 'us' refer to Toyota Fleet Management, a division of Toyota Finance Australia Limited (ABN 48 002 435 181) AFSL and Australian Credit Licence number 392536.

#### 1. Why we collect your information

We collect your information for the following purposes (as applicable):

- to meet our legal obligations including to identify you in accordance with the *Anti-Money Laundering and Counter-Terrorism Financing Act 2006* (Cth); or
- to provide you or your company with consumer credit or commercial credit; or
- to assess your guarantor application; or
- to source any required insurances; or
- to administer our customer relationships; or
- to manage your credit contract; or
- to assist with the purchase of your new vehicle and related finance and insurance; or
- to manage vehicle servicing or any other services related to your vehicle; or
- to contact you about our products and services, special offers, promotions or events that may be of interest to you; or
- for planning, product development and research; or
- to assess your hardship application where we may collect your sensitive information; and
- as otherwise stated in this consent.

We collect information from you. You must provide us with complete and accurate information. If you don't, we may not be able to assess your application or provide you with our products and services.

#### 2. Exchanging information with CRBs and other credit providers

We may collect your information from and exchange your information with credit reporting bodies (**CRBs**) and other credit providers to:

- assess your credit or guarantor application;
- manage credit you have borrowed; and
- collect any payments that are overdue.

You agree we may:

- obtain, use and disclose your consumer credit report from a CRB to:
  - assess your consumer or commercial credit and/or guarantor application;
  - collect overdue commercial credit payments
- obtain your commercial credit information to assess your consumer or commercial credit application; or
- provide the CRB with your repayment history.

See our Privacy Policy for information about credit reporting, including a list of the CRBs we use, what we do with reports we receive from CRBs, how to access the CRBs' credit information management policies and other information from them, how to correct CRBs' information and make complaints to them and rights you have to request CRBs not to use or disclose information they hold about you. You can request us to provide you with this information in an alternative form, such as a hard copy, by contacting us on the details set out below.

#### 3. Exchanging information with guarantors

We may exchange your information with your guarantor, a person who has provided security for credit, or to a person in order for them to consider whether or not to act as guarantor or to provide security for credit.

#### 4. Exchanging information with other parties

You agree we may collect your information from and exchange your information with our related bodies corporate including, but not limited to, Toyota Motor Corporation Australia. This is so that we and our related bodies corporate may adopt an integrated approach to our customers including keeping customer information up to date and for any of the purposes outlined in this form. You agree we may also collect your information from and exchange your information with other third parties including, but not limited to, your introducing dealer, our accredited motor vehicle dealer network, your servicing dealer, any manufacturer or supplier of the vehicle, authorised distributor, any insurance provider, our agents or service providers, debt collectors, government authorities, public registrars, your employer or referee and your accountant. We may also collect information about you from

other sources such as from public registers or social media. We exchange your information with these third parties where permitted by law or, for direct marketing by us or any of these third parties (but this will not include credit eligibility information) or for any of the other purposes outlined in this form.

From time to time, we may disclose your information to organisations located overseas. These include:

- our related companies in Japan, or
- our service providers or third parties that are located or hold data outside of Australia.

In all instances, we make sure that appropriate data handling arrangements are in place to protect your information.

### 5. Marketing

You understand that if you do not wish to receive any marketing information, you can opt out by contacting us on the details set out below.

### 6. Access, correction and contacting us

For more information about how we approach privacy, please contact us on the details set out below or refer to our Privacy Policy at [toyotafleetmanagement.com.au](http://toyotafleetmanagement.com.au)

Our Privacy Policy also contains information about how you can gain access to or seek correction of the information that we hold about you. It also contains information about how you can make a privacy complaint and how we will deal with it.

### 7. Your authorisation

If you agree to the conditions set out in this Privacy Statement and Consent, please sign, date and print your name in the space provided below. By signing this Privacy Statement and Consent, you also acknowledge that when you provide personal information about another person, you are authorised to do so and agree to inform that person of the contents of this Privacy Statement and Consent as it relates to them.

### 8. Our contact details

You can contact us by:

- writing to TFM Small Business Centre, Locked Bag 980, Milsons Point NSW 1565;
- calling 1300 888 870; or
- emailing [smallbusiness@toyota.com.au](mailto:smallbusiness@toyota.com.au)

## AUTHORISATION BY CREDIT APPLICANT OR GUARANTOR

Signature of Applicant 1/Guarantor 1

Date

Name (please print)

Signature of Applicant 2/Guarantor 2

Date

Name (please print)

**Please return the completed form to: TFM Small Business Centre, Locked Bag 980, Milsons Point NSW 1565**

T 1300 888 870 F 1300 888 876 E [smallbusiness@toyota.com.au](mailto:smallbusiness@toyota.com.au)  
[toyotafleetmanagement.com.au](http://toyotafleetmanagement.com.au)